



Pictured: Lee Pope speaking at the 2015 TENA Conference.

2016 TENA Conference

The TECB Staff will be speaking at the 2016 TENA Conference on Tuesday, September 20, 2016 in Chattanooga, TN.

*Click the image above to view schedule.

AND... NEW THIS YEAR! The TECB and the Department of Mental Health have partnered to bring a new educational session that focuses on the Mental Health of Dispatchers as well as handling calls from individuals with mental illness. Click on the TN logo below to learn more.



Visit our new website and social media links.



Visit Our Website



TECB Honored With GIS Award

Esri, a world leader in Geographic Information System (GIS) technology, presented the Tennessee Emergency Communications Board (TECB) with a Special Achievement in GIS (SAG) Award June 29 at the company's annual User Conference in San Diego, Calif. Selected from over 300,000 eligible candidates, TECB received the award for its innovative application of technology, data collection, geospatial information visualization, and leadership through GIS in the field of emergency communications.

TECB, in cooperation with the state's 100 ECDs, and partners Comtech and True North, developed a unique, statewide, seamless map that will be used to support Next Generation 911(NG911) call routing and other functions. NG911 is an initiative aimed at updating the 9-1-1 infrastructure to improve emergency communication services in a growingly wireless mobile society.

*To view the official press release, click the image above.



"Kari's Law" to Take Effect January, 1, 2017

A bill designed to improve 911 services for multiline phone systems, most commonly found in hotels and office buildings, was signed into state law by Governor Bill Haslam earlier this month. Kari's Law, helps ensure people in Tennessee will no longer have to dial a 9 then 9-1-1 to connect to responders in the midst of an emergency.

The law is named in honor of Kari Hunt who was killed by her estranged husband at a motel in Northeast Texas in December 2013. Hunt's nine-year-old daughter tried repeatedly to dial 9-1-1 from the motel room's phone, unaware the phone system required dialing an extra 9 to reach an outside line.

*To view the official press release, click the image above.



Pictured: Executive Director, Curtis Sutton presents Chairman Porter with a plaque for his 16 years of service.



If you have a 911 news story, please send information to amber.mcdonald@tn.gov or contact us at:

Department of Commerce and Insurance
TECB
500 James Robertson Parkway, 11th Floor
Nashville, TN 37243-0582
(615) 253-2164

Did You Know?

- In Tennessee, each 911 telecommunicator is required to undergo over eighty hours of class room and one-on-one training.
- The Tennessee Emergency Communications Board and NENA, (National Emergency Number Association) have jointly launched the Center Manager Certification Program. This intense, hands-on training equips 911 professionals with the tools to provide the most effective management of Tennessee's 911 call centers.

Learn more about our initiatives and mission by clicking on the video below.



Watch TECB Board Meetings

To view current and past board meetings click the image above.



Contact Your TECB Staff

Click the image above to contact the TECB staff. We are here to help YOU!

Knox County E-911 Holds Blood Drive to Help Employee

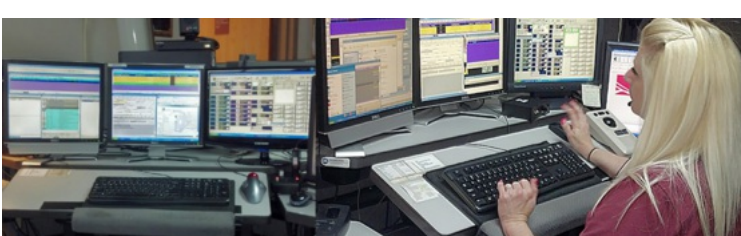


Pictured: Tiffany Russell, photo Courtesy of the Knox County Sheriff's Office

The Knox County E-911 workers rolled up their sleeves to help one of their own. The Knox County Sheriff's Office held a blood drive on Monday, July 11th at the gym of First Lutheran Church, located at 1207 North Broadway. Tiffany Russell, an E-911 employee, is at Vanderbilt University Medical Center for treatment.

The sheriff's office said Russell suffers from dysautonomia, which has several uncontrolled symptoms, including blood loss.

The TECB applauds the staff of Knox County for a job well done.



Highlighting Telecommunicators

If you have a special telecommunicator you would like to highlight in the TECB Newsletter, please email amber.mcdonald@tn.gov

Legislative Tour of Metro PSAP



Pictured, from left: Lisa Fulton, Michelle Donegal, Representative Harold Love, Amber McDonald

Below: Nashville State Representative, Harold Love took a tour of the Metro 911 Center with the TECB's Director of Government and External Affairs, Amber McDonald and Metro 911 staff. Love observed 911 call takers and dispatchers while asking pertinent questions from 911 managers.



Tennessee Emergency Communications Board

From Left: Jennifer Estes, Marvin Kelly, Jill Holland, Mike Hooks, Randy Porter, Marvin Sneed, Jimmy Turnbow, Woody Boyd, Greg Cothran.

Share this email:



Manage your preferences | [Opt out](#) using TrueRemove™
Got this as a forward? [Sign up](#) to receive our future emails.
View this email [online](#).

500 James Robertson Parkway 11th Floor
Nashville, TN | 37243-0582 US

This email was sent to .
To continue receiving our emails, add us to your address book.

